



# MIAMI BEACH

OFFICE OF THE CITY MANAGER

NO. LTC # 146-2006

## LETTER TO COMMISSION

TO: Mayor David Dermer and Members of the City Commission

FROM: Jorge M. Gonzalez, City Manager

DATE: May 31, 2006

SUBJECT: Code Compliance Case Information on Velocity Hall

The purpose of this LTC is to inform you of a new on-line service available to residents and business owners that will provide up-to-date information on the disposition of code compliance complaints, violations and cases.

One of my goals, as well as one the City's Key Intended Outcomes (KIO), is to expand City services through e-government. The City has been meeting the goal of expanding e-government through various initiatives, such as Better Place, where residents, business owners and visitors can enter service requests on-line, and providing for residents to pay certain bills on-line. The City also provides "Permit Manager" on-line, giving residents and businesses the ability to check the status of building permits using the Internet tool, Velocity Hall, available on the City's website.

In an effort to provide our residents with the opportunity to research the status of all code compliance complaints on-line and at their convenience, programming enhancements have been made to Velocity Hall's Permit Manager. These enhancements will give all interested parties the opportunity to research code compliance cases by address. The enhanced Velocity Hall went live on the City's website on April 17, 2006. You can access this new function by going to our home page and selecting "Online Services", then clicking on "Check Code Violations/Complaints" under Neighborhood Services. When an address is entered, a listing of code cases (open, closed and pending) is provided. Noise complaints are reflected under the category "CNOISE." Although this is not a substitute for actual in-depth research conducted prior to a real-estate transaction, it serves as an easy and quick reference tool for anyone interested in researching the status of a code compliance case. In addition, the Neighborhood Services Department is preparing a Request for Proposals (RFP) for a new code database. A requirement of this new system is its ability to provide on-line access to code compliance cases.

Should you have any additional questions or concerns, please do not hesitate to contact my office.

C: Hilda M. Fernandez, Assistant City Manager  
Vivian P. Guzman, Director, Neighborhood Services Department

JMG/HMF/VP

CITY CLERK'S OFFICE

06 JUN - 1 AM 11:35

F:\cmgr\ALL\Althea\Velocity Hall Code Compliance Case Information.doc

RECEIVED